

WHIRLWIND

Fine Garden Design

PO Box 62 Amherst, MA 01004 • (413) 548-9999

THREE YEAR HARDSCAPE WARRANTY

Whirlwind Fine Garden Design stands behind its work. We offer a 3 year limited warranty with all stonework and masonry projects. Whirlwind must be notified of the specific area of concern within 3 years of the date of completion, and if we deem it a warranty issue, repairs or replacements will come at no labor or material cost to property owner. This warranty covers integrity and color of materials not to deteriorate; installations from settling or shifting due to improper compaction or retention; slopes and drainage. Paved areas will maintain proper slope and drain appropriately. However, we can only warranty stone work installed on a gravel base that we have prepared.

Our Warranty Does Not Cover:

- Polymeric jointing sand. Polymer sand typically lasts 5-7 years. It may be necessary to power wash pavers and re-apply sand.
 - Settlement when another contractor, not under our supervision, has installed soils that we are working on within last 12 months prior to our work.
 - Hardscapes damaged by abnormal weather conditions such as floods, excessive winds, drought or abnormal rain.
 - Hardscapes damaged by vandalism, animals, fire, vehicles, fallen trees, removal or relocation.
 - Exact color matches are not guaranteed.
 - Efflorescence. Efflorescence is a naturally occurring process in all concrete products that sometimes appears in the form of a white powdery film on pavement surfaces. It does not compromise structural integrity, and will wash away over time. Efflorescence can be removed with cleaners. Whirlwind accepts no responsibility for this condition.
 - Iron stains that may leach out from Goshen stone.
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